

Online Account Management Now Available

Get Started Today!

Visit: myaccount.hartfordutilities.org

CREATE YOUR ACCOUNT

Go to: myaccount.hartfordutilities.org

Select "create an account". Be sure to use your account number and account name as it appears on your utility bill this month.

VIEW YOUR BILLS

You are able to enroll in paperless billing, view your current bill and see previous usage history. When enrolled in paperless billing you will receive a monthly bill availability notification; along with additional utility email notices.

PAY YOUR BILL

Sign up for Auto Pay, a free payment option through Hartford Utilities, from your checking or savings account that occurs automatically every month on the 20th.

Securely pay your bill using a credit card or bank account via Payment Service Networks (\$3.99 fee will apply).

PLEASE NOTE IF YOU PREVIOUSLY HAD A PAYMENT SERVICE NETWORK LOG IN, YOU WILL NEED TO RE-SIGN UP THROUGH MY ACCOUNT.

MANAGE YOUR DATA

After you have successfully created your MyAccount account you will be able to spot trends, track your usage and even take part in energy-related alerts.



At Hartford Utilities, we join forces with other local not-for-profit Utilities through WPPI Energy to share resources and lower costs.

myaccount.hartfordutilities.org
(262) 673-8212

Shared strength through  WPPI Energy

How to Create an Account

1

Hartford Electric
...the Power of Community

Email Address Password Login

Remember me Forgot your Password? Create an Account 2

Create your account below

Name on Account 3 Exactly as it appears on your statement Choose Password 6 New password must be 6 or more characters

Account Number 4 Exactly as it appears on your statement Re-enter Password

Email Address 5 name@domain.com Secret Question 7 What street did you grow up on?

Secret Answer

CREATE ACCOUNT 8

1. Go to: myaccount.hartfordutilities.org
2. Click on Create an Account
3. Type the name **exactly** as it appears on your current bill.
 - If your name is spelled incorrectly, please contact the utility office after you sign up.
4. Type the account number **exactly** as it appears on your current bill.
 - There should be no zeros in front.

Statement

City of
HARTFORD
WI
109 NORTH MAIN STREET · HARTFORD, WI 53027 · 262.673.8212

Customer: JOHN SMITH 3
Account Number: 123456-01
Service Address: 123 N MAIN 4
Statement Date: 9/30/2019
Service Period: 8/26/2019 - 9/24/2019
Bill Type: REGULAR

5. Type in your email address.
6. Choose a password and re-enter to verify.
7. Select a secret question and type in your answer.
8. Click on "CREATE ACCOUNT".

Reminder for Payment Service Network users:

You must create a new account using MyAccount and recreate any payments you had previously scheduled.



At Hartford Utilities, we join forces with other local not-for-profit Utilities through WPPI Energy to share resources and lower costs.

myaccount.hartfordutilities.org
(262) 673-8212